PASIAN
il caldo alternativo

Produzione stufe e termostufe a pellets e policombustibili

User Manual
Otello - Otello Inserto - Stella

In this space it is advisable to mark the data of the stove, in this way you can always have a reference in case of request.

Model	
N°serial number	
Dealer	
Purchase date	

INDICE

1. Introduction

Dear Customer

We thank you for choosing our product, with which you can burn different types of chopped fuels: pellets, washed peanuts, almond and hazelnut shells, blended corn, always obtaining high performance and maximum savings.
In this manual you will find all the information necessary to know the product, the assembly diagrams and the information necessary to carry out proper maintenance.
In this manual, unless otherwise explicitly indicated, the terms "stove", " "product" are used indistinctly to indicate our general device.

1.1 SAFETY WARNINGS

This installation, use and maintenance manual is an integral and essential part of the product and must be kept by the user.
Before proceeding with the installation, use and maintenance of the product, it is necessary to read it carefully. All local, national laws be met in the installation and use of the appliance.
The user is recommended to carry out all the maintenance operations indicated in this manual.
This appliance must be intended only for the use for which it is intended. Any other use is to be considered improper and therefore dangerous; therefore any responsibility for improper use of the product will be borne by the user.
Installation, maintenance and any repairs must be carried out by professionally qualified personnel.
In case of repairs, only original spare parts supplied by the manufacturer must be used.
Incorrect installation or poor maintenance can cause damage to people, animals or things; in this case the manufacturer will be relieved of any responsibility.
Before carrying out any cleaning or maintenance operations, turn off the appliance, using the main switch and disconnect the cable from the electric current.
It is necessary to install the product in suitable rooms and served by all services
(power supplies and drains) that the device requires for correct and safe operation.
We recommend that you take care of this manual and keep it.
The images and figures in this manual are purely illustrative.
Pasian also reserves the right to make changes at any time and without notice to the contents of this manual.

No liability will be accepted for damage, even to third parties, in the event that the instructions for installation, use and maintenance of the appliance are not followed. Modifications to the appliance made by the user or whoever is acting on his behalf must be considered as his sole responsibility.
The user is responsible for all the operations necessary to maintain the efficiency of the appliance.

1.2 GENERAL SAFETY RULES

Before using the appliance, carefully read this use and maintenance manual in all its parts.

The installation and use of the product must be done in accordance with the manufacturer's instructions, and in compliance with national and local regulations.

Installation, electrical connection, validation, maintenance and repairs are operations that must be carried out exclusively by qualified, authorized personnel with adequate knowledge of the product.

The installation of the product must not be carried out close to wooden walls or flammable material, isolate the stove from the floor if this is made up of flammable materials, keep a safety distance of at least 20-30 cm from flammable or heat-sensitive materials (beaded walls, wallpaper, sofas, etc.) . Do not embed the stove in confined spaces or place it adhering to the walls

The stove must not be used by children or unassisted disabled persons without assistance.

Do not touch the stove when you are barefoot or when parts of the body are wet or humid.

The safety and adjustment devices must not be modified without the authorisation or indications of the productor.

The appliance must be connected to a system equipped with a PE earth conductor (in accordance with the provisions of the regulations relating to low voltage equipment). Before installing the equipment, it is necessary to check the efficiency of the ground circuit of the power supply system.In the presence of high electrical absorption peaks or in areas with irregular supply of electricity, it is advisable to combine the machine with an uninterruptible power supply to avoid voltage drops.

During operation, the flue gas pipes, the glass, the door, the handles and some parts of the appliance can reach very high temperatures: be careful not to touch them. The absence of the correct draft of the flue (obstruction of the same or of the air intake pipe, presence of residual material in the brazier that obstructs the holes) alters the functioning of the stove which in the ignition phase leads to an excessive dosage of fuel in the brazier. If you notice an abundant stagnation of the fumes inside the combustion chamber, immediately move away from the appliance. The excessive concentration of smoke could create a deflagration that could break the glass. Do not open the door and move away from the appliance until there is smoke. Do not unplug the electrical socket.

Thoroughly clean the stove, the suction duct and the flue. In the presence of some malfunctions, the fuel supply is cut off by the safety device. Please, restart the appliance only after eliminating the cause of the fault. Suspend use of the product in the event of a breakdown or malfunction and contact technical assistance.

It is absolutely forbidden to use any type of fuel (liquid, solid ...) to ignite the stove: ignition must take place automatically as foreseen and indicated in this installation, use and maintenance. Do not pour pellets (or other materials) directly into the brazier. Do not store non-heat-resistant, flammable or combustible objects near the appliance: and keep them at an adequate distance. Do not use the product as a support for drying clothes. It is forbidden to open the door during operation, or to operate the stove with broken glass.

ATTENTION: before each use, make sure that the brazier is clean and correctly placed in its seat, check that the ash drawer is clean and that the firebox door is well closed and airtight. Never open the door during operation.
It is recommended to always keep the stove, the brazier and the seat of the brazier clean. If the burner is full of ash, it must be removed, emptied in order to free all the holes and reposition it in its seat, paying attention to the correct correspondence with the spark plug hole.
Warning: do not get the appliance wet and do not approach electrical parts with wet hands. Do not vacuum hot ash. All cleaning highlighted in this manual must be done with the appliance cold and electrically disconnected.

When the stove is switched on, it can cause depression in the room where it is installed and in the communicating ones, in these rooms there must be no other open flame heating appliances (boilers, stoves, fireplaces, etc.).

No liability will be accepted for damage, even to third parties, in the event that the instructions for installation, use and maintenance of the appliance are not followed. Modifications to the appliance carried out by the user or whoever on his behalf, the use of inappropriate fuels or without the necessary precautions, must be considered as the total responsibility of the user and invalidate the guarantee on the product itself, relieving Pasian both in civil law from all responsibility.
The user is responsible for all the operations necessary for maintaining the efficiency of the equipment before and during its use.

It is absolutely necessary to periodically clean the flue to avoid any fire in the same, in this situation, move away from the appliance and contact the competent authorities.

Safety valve

On all stoves, on one of the side walls of the combustion chamber, there is a primary safety valve (anti-explosion). It is advisable to check that this is always normally closed, otherwise it can cause bad combustion.

1.3 INFORMATION FOR THE CORRECT DISPOSAL OF THE PRODUCT

At the end of its useful life, the product must be collected separately from other mixed urban waste. The user must deliver the product to suitable separate collection centers for electronic waste often set up by the municipal administrations. Dispose of correctly, in addition to not polluting the environment, favors the recovery and recycling of materials.

1.4 FUELS

Pasian production was created to fully satisfy the needs of heating and practicality, with our products, you can use pellets, washed and cleaned pits, corn mixed with pellets, shells, without making structural changes to the stove, but with the use of the appropriate braziers, supplied with it (see figure a) and b)) The use of different fuels is subject to the intervention of the authorized technician for product calibration. to change fuel, contact technical assistance.

PELLET

The fuel called pellet or pressed sawdust produced during wood processing, dried and without paint
The dimensions of the pellets are ø 6 and the length between 10 and 20 mm. They have a maximum moisture content of 8%; a calorific value of 5.3 Kw / kg and a density of 640-650 kg / m³. It must be approved according to EN 14961-2 A1 or A2.

NOCCIOLINO

"NOCCIOLINO" is the result of the separation of the stone from the olive pulp, that is the result of the transformation of the waste (pomace) produced by the mill. It has a granular shape and can be sold both in bulk and in bagged. the heating power given by its combustion is similar to pellets, about 5.3 Kw / Kg, but with an advantageous purchase cost compared to traditional fossil fuels.

MAIS

Corn is an ecological fuel, renowned for its optimal thermal yield, thanks to a lower level of humidity it is easy to find, it encourages the exploitation of renewable and alternative sources. The calorific value of dried seeds, up to 15% humidity is 6200 Kcal / kg. To overcome combustion problems, such as the creation of hard deposits inside the brazier, it is necessary to mix it in a percentage of 40-60% with the pellet on weight system.

SHELLS

The shells of hazelnuts, almonds, walnuts or pine nuts are a totally natural and eco-sustainable fuel deriving from the processing of hazelnuts, consequently they come from the "waste" of the food industry. They are very convenient from an economic point of view and have a high calorific value.


a)


a) PELLET BURNER


b)


b) BURNER FOR NOCCIOLINO

Pasian strongly recommends the use of certified fuels.The use of fuel that does not comply with the above specifications, pellets that do not comply with the standards or pits of poor quality, in addition to immediately voiding the guarantee of the appliance, can create dangerous situations.
The appliance must not be used as an incinerator, it is forbidden to use large-sized fuels or those with soil or stone residues, otherwise the guarantee will be immediately forfeited.

N.B. The motherboard allows itself a double mapping, therefore it will select from the fuel type (where verified) Pellets for coarsely chopped fuels, Nocciolino for fine mince.

2. GENERAL DESCRIPTIONS

2.1 PACKAGING CONTENT

Dear customer,

the stove you purchased is related to:


a) **Pellet burner with diverter**


b) Nocciolino burner without diverter


c) Deflectors

d) ash drawer

e) electrical cable

f) controller

g) user manual

ATTENTION: the shape and aesthetic characteristics of the various components may suffer variations.

CARATTERISTICHE TECNICHE	
FLUE	Ø 80 mm
AIR INLET	Ø 48 mm

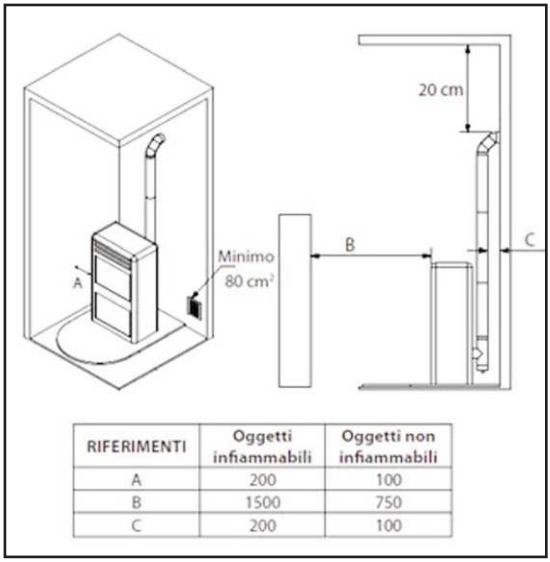
2.2 OPERATING WARNINGS

It is recommended to carefully follow the general rules in paragraph 1.2.
At the time of purchase, the stove is set for pellet operation, it is advisable to have the first ignition carried out by a specialized technician. The choice of fuel is not binding: you can choose to change fuel through the display, if the stove is equipped with 'optional "Quick selection", or by contacting one of our technicians. Before using the optional quick selection command, the second programming must be carried out by one of our authorized technicians.
Despite the versatility of our products, we recommend to not constantly change the type of fuel in order not to compromise the correct functioning of the stove itself. Do not wash the internal and external parts with water or detergents to avoid corrosion or infiltration phenomena on the electrical parts, use a soft cloth and only when the stove is not in operation.

2.3 POSITIONING AND ASSEMBLY

The mounting position must be chosen according to the environment, the exhaust, the flue. Check in advance if there are more restrictive requirements regarding the combustion air intake, the flue gas exhaust system including the flue and chimney pot. Pasian declines all responsibility in the event of installations that do not comply with the laws in force, of an incorrect local air exchange, of an electrical connection that does not comply with the regulations and of inappropriate use of the stove.
The installation must be performed by a qualified technician, who must issue the buyer a declaration of conformity of the system and will assume full responsibility for the final installation and the consequent good functioning of the product. Keep in mind that the floor of the room where the appliance will be installed must resist its weight added to the weight of the pellet contained.In the case of a wooden or combustible material floor, it is mandatory to interpose between the appliance and the floor, a plan to save fireproof floor.

ATTENTION: The room in which the appliance will be operated must be sufficiently ventilated, free from humidity and salt. High humidity or salinity of the environment can lead to the appearance of rust or corrosion , that will not be recognized under warranty. It is not allowed to install the appliance in unsuitable rooms such as bedrooms, bathrooms, showers and in garages and / or car boxes or environments with an explosive atmosphere, the stove on can cause depression in the room where it is installed and in the communicating ones , other open flame heating appliances must not coexist in these rooms: such as boilers, stoves, fireplaces, etc., but only appliances operating in a watertight manner or which do not depress the room with respect to the external environment can coexist. Installation in rooms where there are hoods with or without extractors or collective ventilation ducts is prohibited.



RIFERIMENTI	Oggetti infiammabili	Oggetti non infiammabili
A	200	100
B	1500	750
C	200	100

fig. c

During installation it is advisable to respect the distances indicated (figure c) and to remember that maintenance interventions can also take place on the rear side, which must never be blocked.: matchboards, furniture, curtains, paintings, sofas), the minimum distances illustrated (figure c) must be respected, wooden beams and finishes, sofas or furniture must be placed outside the radiant area of the hearth or The installation of the appliance must ensure easy access for cleaning and maintenance of the same, of the exhaust gas ducts and of the flue.

2.4 Air inlet

The stove, during its operation, draws a quantity of air from the environment in which it is located, this air must be reintegrated through an air intake outside the room itself. The appliance is equipped with a socket to be able to take the combustion air directly from the outside of the building, connect the air inlet of the appliance with the outside of the building using special pipes, resistant to high temperatures (do not use grids) and make sure that it is positioned so as not to be accidentally obstructed.If it is not possible to make the air intake on the rear wall of the stove, an air intake of at least 80 cmq must be made in the room where the stove is positioned, making sure that it is positioned in such a way as to allow the correct supply of air to the environment and that it remains free from obstructions. combustible material or activities with a risk of fire(dimension of the air intake can be adapted by dimension of room).

2.5 INSTALLATION OF THE CHIMNEY

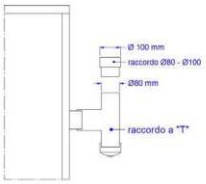
The flue is of great importance for the regular functioning of a forced draft solid fuel heating appliance, its installation is a very important operation for the functioning of the stove, it is therefore essential that the flue is built at state of the art and always kept in perfect efficiency.

Check with the local authorities if there are any restrictive regulations regarding the combustion air intake, the smoke exhaust system, the flue.
The components that make up the smoke evacuation system must be declared suitable for the specific operating conditions and provided with CE marking, the pipe must be smoke-tight, have a vertical course without bottlenecks, be made of materials impermeable to fumes, condensation, thermally insulated and suitable to withstand normal mechanical stress over time.
It must be spaced from combustible or easily flammable materials with an air gap or insulating materials.
The use of flexible or extensible metal pipes or unsuitable material is not allowed.
Single or double-walled steel pipes with a nominal internal diameter of 80 mm or 100 mm can be used depending on the model.

The minimum draft must be 12 Pa, the optimal one 15 Pa.

The flue must be brought to the roof and at the base of it must be mounted a "T" fitting for smoke inspection with cap (figure 4). if it is not possible to make a totally vertical barrel (recommended operation), it is advisable to make a maximum of 3 changes of direction, in addition to that deriving from the rear connection of the stove, using the "T" fittings with inspection cap. any variation of the discharge path.

fig. 4



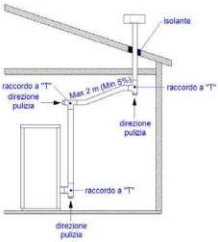


fig. 5

The horizontal flue sections, if necessary, must have a maximum length of 2-3 m and a slope of 5-10 °, in order to avoid the deposit of ash. For horizontal> 2 m, an increase in the section of the flue is strongly recommended (e.g. from 80mm to 100mm). (figure 5).

The exhaust system must be unique for each generator, no discharges in the flue shared with other devices are allowed (figure 6).

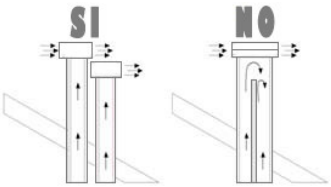
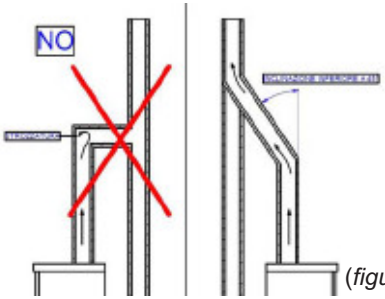


figura 6

In the event that the mouth of the existing flue is not perpendicular to the smoke outlet of the hearth, their connection must be made using the appropriate inclined fitting (figure 7).



(*figura 7*

If the smoke exhaust is inserted inside a pre-existing flue, this must be certified for solid fuels, be kept in optimal conditions and appropriately insulated.
An external flue pipe can only be used if it meets the following requirements:
Only insulated (double-walled) stainless steel pipes fixed to the wall should be used for the ductsat the end of the duct there must be an inspection to perform periodic checks and maintenance.The duct must be equipped with a windproof chimney and respect the distances from the ridgeof the building (figure 11).

Attention

It is forbidden to use nets and other devices that can obstruct the end of the flue (including caps for gas boilers) and to use "T" (figure 8) or "H" (figure 9) shaped terminals or open caps (figure 10).

figura 8

figura 9

figura 10

CHIMNEY

Correct installation of the chimney allows to optimize the operation of the stove. The area of the openings for smoke evacuation must be at least double the section of the flue. It must be positioned in such a way that, even in windy conditions, the exhaust of fumes is ensured. It must prevent the entry of rain, snow and be without mechanical suction aids.
the chimney pot must be positioned in such a way as to exceed the ridge of the roof and must be outside the reflux area caused by the shape of the roof or any obstacles.

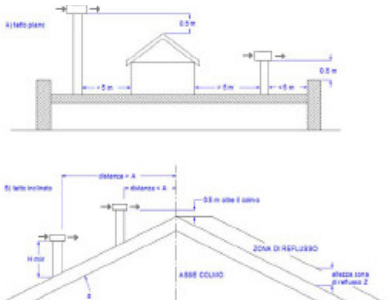


figura 11

Inclinazione del tetto α [°]	Larghezza orizzontale della zona di reflusso dall'asse del colmo A [m]	Altezza minima dello sbocco dal tetto Hmin =Z+0,50m	Altezza della zona di reflusso Z [m]
15	1,85	1,00	0,50
30	1,50	1,30	0,80
45	1,30	2,00	1,50
60	1,20	2,60	2,10

The installation must always be carried out by a qualified technician in accordance with the relevant regulations in force.

Examples of correct installations. (Figure 12)

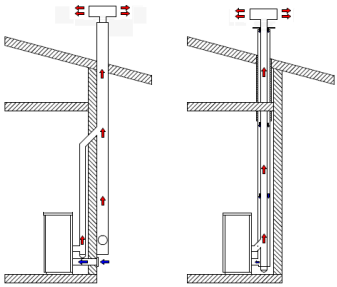


fig. 12

3. ASSEMBLY

3.1 GENERAL WARNINGS

In order to avoid all accidents or damage to the product, we recommend:

- The unpacking and installation operations must be carried out by at least two person
- Unpack the product taking care not to damage or scratch it, remove all accessories and other removable parts
- Do not leave the packaging elements within reach of children or unassisted disabled persons without assistance

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3.2 ELECTRICAL CONNECTION:

The stove is supplied with a power cable which must be connected to a 230V 50Hz socket.
The socket connection is at the rear of the stove
By law, the system must be equipped with grounding and a differential switch.
Make sure that the power supply cable, in its final position, does not come into contact with hot parts.

3.3 STOVE FEATURES

The filling compartment is located on the top. The load capacity expressed in the technical data is to be considered variable according to the specific weight of the pellet. When loading the tank it is necessary to pay particular attention as the pellet loading screw is located at the base of the tank.

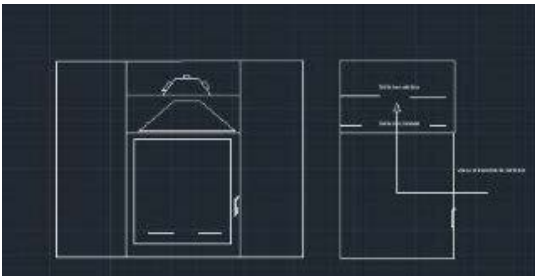
In no case must foreign substances be introduced.

ATTENTION: it is normal for pellets to remain inside the tank at the end of the charge. To access the load compartment it is necessary to lift the tank lid.

3.4 DEFLECTORS

In the Otello model there are 2 trapezoidal-shaped deflectors. (figure 13), these must be positioned on the fins placed in the upper part of the combustion chamber (side fins). (figure 14).

(figura13)



(figura14)

3.5 ASSEMBLY OF AN INSERT ON SLIDING GUIDES

The installation of an insert on sliding guides is a simple operation, it is necessary to fix the base of the insert to the base of the existing chimney, using the appropriate plugs, it is important that the base of the chimney must be perfectly flat, intact and structured in so that it can withstand the weight of the insert.
The choice of dowels must be suitable for the material of the chimney on which it is installed, must guarantee the right seal and the correct alignment of the parts (recommended measures: 12-14 mm). Operations to be carried out:
1.Place the insert in the fireplace and pull it out completely.
2.Mark the position of the fixing holes after having "centered" the insert in the chimney.
3.Remove the insert, drill the holes and insert the sealing plugs.
4.Insert the insert into the chimney, remove it and insert the fixing screws
5.Close the insert paying attention to the control switch fixed at the rear.

Make sure the insert is installed straight to avoid overloading the guides. The seat where the insert is installed must be properly ventilated, prepared with air intakes.

Ermetic Stove

An ermetic stove is a product that allows you to take the air necessary for combustion and its operation directly from the outside, therefore without the provision of an air intake inside the room. This translates into a substantial reduction in thermal changes and the energy needs of your home, improving your comfort and saving in terms of fuel and operating costs. Thanks to these particular characteristics, the product lends itself well to being installed in passive houses.
By installing the stove by channeling the combustion air directly from the outside, there is no cold air inlet from the outside and thus the room in which the stove is located maintains an ideal temperature, without sudden changes and without the ingress of dust from the 'external.
The installation of a coaxial pipe avoids the creation of an air presad'air to air the environment in which the stove is positioned.

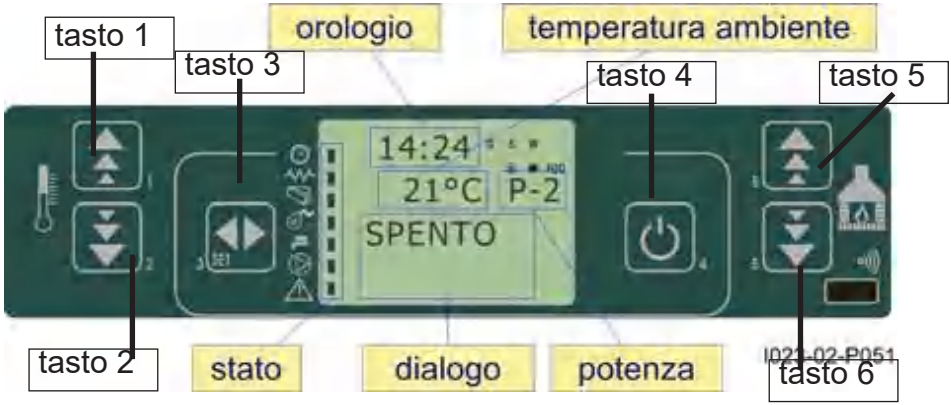
The use of a coaxial pipe allows the incoming air (combustion agent) to preheat in contact with the smoke outlet pipe. This has a double advantage: it improves combustion and favors greater efficiency of the glass self-cleaning system.
An airtight pellet stove can also be installed in those situations in which aesthetic constraints prevent the creation of the classic air intake.

The installation of an ermetic stove is also possible in environments where a normal stove cannot be operated. In fact, current legislation prohibits the installation of solid fuel appliances in bathrooms, bedrooms and studios unless these products are closed fireplaces with ducted combustion air from the outside.

4.USE OF THE STOVE

4.1 LCD CONTROL PANEL

The display shows information on the operating status of the stove.



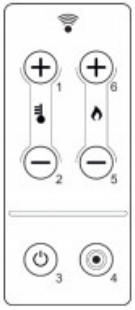
1/2	**temperature increase / decrease setting**
3	**menù access**
4	**start and stop**
5/6	**power increase / decrease setting**

COMPLETE INSTRUCTIONS ON USING THE DISPLAY IN THE FOLLOWING PAGES

4.2 USE OF REMOTE CONTROL

The control panel of the stove has been set up to receive all the functions also via the supplied remote control. (uses CR2025 3V battery), the remote control allows you to:

- start and off: 3
- vary the operating power: 5-6
- adjust the room thermostat temperature: 1-2
- -button 4 is normally disabled



4.3 FIRST START OPERATIONS

Before starting the stove, it is necessary to have the “FIRST START UP” and calibration carried out by a specialized technician.

Make sure that the electrical connections have been performed.
Before lighting the stove, also check that the burner is positioned correctly and that it is the right one for the type of fuel chosen.
Check that the deflectors are arranged correctly
Set the temperature values as indicated later in the description of the display phases.
Fill the pellet tank.

During the first start, odors may be released due to the evaporation of paints or greases. To remedy the problem it is sufficient to air the room.
When the hopper is loaded for the first time, the auger is empty, so loading the pellets will take several minutes.

4.4 IGNITION AND NORMAL OPERATION

Before proceeding with lighting the stove:

- Check that the door is well closed;
- Make sure that the pellet tank is full

- Make sure that the brazier is clean, free of ash,too combustion residues and pellets if necessary, remove the brazier, clean it and carefully put it back in its seat.
- When the stove is connected to the electrical system but is not in operating mode, the message “OFF” appears on the display.

STARTING

To start the stove, keep the start key (4) pressed for about 2 seconds
If you start the stove during the final cleaning phase, the message "WAIT FOR COOLING." In this case, wait a few minutes before trying to switch on again.
The display will show “TURN ON”. In this phase, lasting about one minute, the pellet spark plug is activated and forced ventilation of the combustion chamber begins with the activation of the smoke fan.

START

After the preparation phase, the message “LOAD ” appears on the display and the ignition phase begins. This second phase is divided into two parts: the preload and the actual ignition.
At the beginning, the auger is activated and the fuel begins to fall into the brazier ..
As soon as the fuel covers the spark plug hole, you will first notice a redness in the burner and then the ignition of the flame (FIRE PRESENT), the pellet supply is reduced and the ventilation increased in a way.
To allow a stabilization of the flame and the disposal of the excess fuel accumulated in the brazier during the ignition phase. This phase lasts about 5 minutes. At the end of the stabilization phase ("FIRE PRESENT") the stove passes to the normal working phase.

WORK

As soon as the ignition phase is finished, the stove goes into normal working mode, during this phase it will be possible to change the power and temperature from the display. Set the stove power by choosing from one of the 5 available levels. The power is set by means of the KEYS “5” and “6”.
• Set the chronothermostat parameters (see the corresponding section below).
• Set the desired room temperature key "1" to increase and "2" to decrease

During the work phase, periodic cleaning of the burner is also active. The brazier cleaning mode is activated for about one minute at regular intervals. In this mode, the fume extractor works at maximum power while the pellet feed is reduced to a minimum. This operation is necessary in order to eliminate ash deposits inside the brazier and thus ensure proper combustion. During the brazier cleaning phase, the message appears on the display.

The stove is equipped with an internal temperature probe that allows it to modulate its power according to the desired room temperature.
For correct operation of the ambient probe, check that the thermostat probe positioned at the rear of the stove is far from the flue pipe, and is not in contact with objects or walls.

ROOM TEMPERATURE SETTING

Press the "2" button to set the room temperature. The display shows “SET ROOM TEMP” at the bottom while the set temperature value appears at the top.
To modify this value, use keys “1” and “2” until the desired temperature is reached.

If the room temperature reaches the set temperature, the stove goes to the minimum power level and the word "MODULA" appears in the last line of the display. This modulation state ends only if the room temperature returns to being lower than the set temperature. In this case the stove returns to the power set by the user and the message "MODULA" disappears on the display and the standard work indications return.

STOP

To switch off the stove, hold down key “4” for a few moments.
Once the shutdown signal has been received, the message “FINAL CLEANING” will appear on the display while the fume extraction fan continues to operate at maximum speed for a minimum time of about 10 minutes to ensure complete cooling of the stove. The hot air fan also continues to operate until the stove cools down and turns off.

ATTENTION: Never disconnect the power supply at this stage.

External thermostat installation

The operation of the stove can be regulated by an external room thermostat connected to the electronic board
The connection of unsuitable thermostats could irreparably damage the electronic board. This operation must only be carried out by specialized personnel.

IGNITION FAILURE ALARM

If the ignition of combustion is not detected, the display will show "AL 5 NO IGNITION". To deactivate the alarm state, press the SET button (4) for a long time (approx. 2 seconds). The alarm stops and the stove first returns to the "FINAL CLEANING" state and then to "OFF".

Before starting a new ignition cycle, the causes must be checked:

- Check that the tank is full
- Check that the brazier is in the correct position

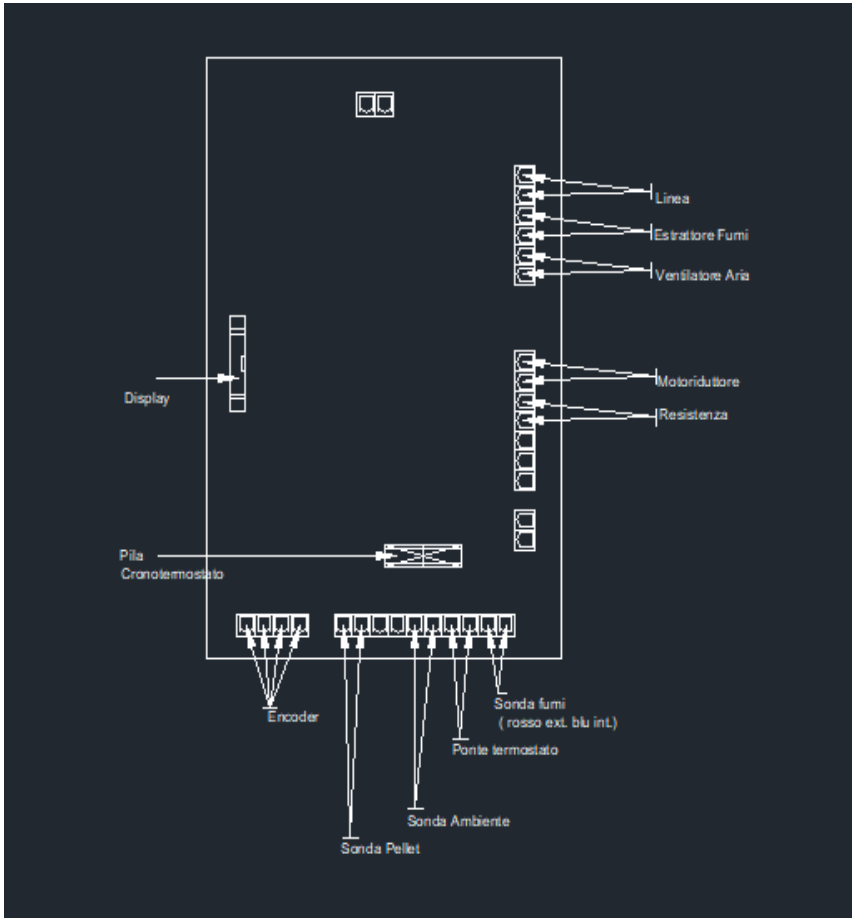
Then, remove the unburned fuel from the burner.

ATTENTION: An excessive quantity of fuel in the burner, a wet fuel or a dirty brazier make the ignition phase difficult. In the presence of these critical conditions, a dense white smoke can form, capable of causing an explosion in the combustion chamber, such as to shatter the glass.
Warning: never stand in front of the stove during the ignition phase if the fuel releases dense smoke.

Stove is equipped with all the safety systems necessary to minimize the risk of glass breaking.

Attenton: If the appliance does not turn on regularly, the main cause may derive from insufficient maintenance or poor quality of the fuel used.
Clean as explained in the dedicated chapter.

Motherboard connection



The connection of external thermostat must be done by a free contact (only on/off)

Console

The *console* displays information on the working status of the stove. By accessing the menu you can gain access to different views and change the various available settings based on the access level.

Depending on the operating mode, the various positions on the display can gain different meanings.

F*igure* is an example of the display when the stove is either on or off.

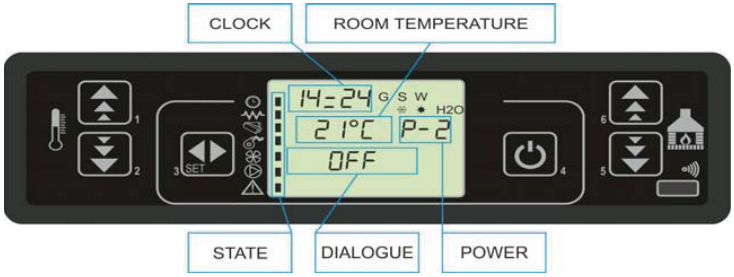


Figure demonstrates the meanings of the status symbols on the left of the display.

The activation of one of the symbols in the "status" area on the display indicates the activation of the corresponding device according to the list.

fig.3

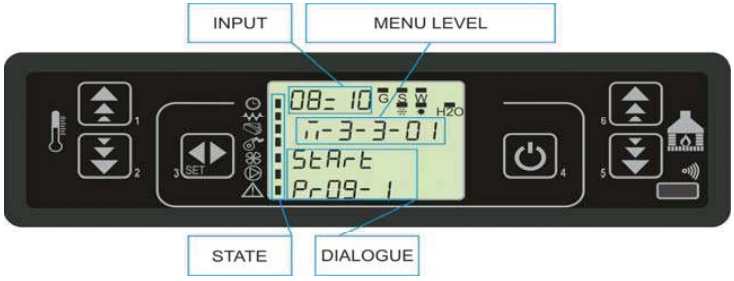


Figure depicts the layout of the messages in the programming or setting phase. Particularly:

1. The ***input*** section displays the chosen settings.
2. The ***menu level*** section displays the current menu level. See the chapter about the menu.

What are the buttons for?

button	*description*	*mode*	*action*
1	**Increase temperature**	PROGRAMMING	Adjust/increase the value in the selected menu
		ON/OFF	Increase the temperature value of the room thermostat
2	**Decrease temperature**	PROGRAMMING	Adjust/decrease the value in the selected menu
		ON/OFF	Decrease the temperature value of the room thermostat
3	**Menu**	-	Accesses the menu
		MENU	Accesses the submenu level
		PROGRAMMING	Sets the value and moves to the next menu
4	**ON/OFF unlock**	ON	Hold for 2 seconds to switch the stove on when in off mode, or off when in on mode
		LOCK	Unlocks the stove and puts it into off mode
		MENU/ PROGRAMMING	Brings you to the next menu level, any adjustments made will be saved
5	**Decrease power**	ON/OFF	Adjust the power produced by the stove
		MENU	Takes you to the next menu level
		PROGRAMMING	Takes you to the next submenu, any adjustments made will be saved
6	**Increase power**	ON/OFF	Adjust the speed of the exchanger
		MENU	Takes you back to the previous menu level
		PROGRAMMING	Takes you to the previous submenu, any adjustments made will be saved

MENU

You can gain access to the menu by pressing the P3 (MENU) button.

It is divided into various items and levels that allow you to access the settings and circuit board programming.

The items on the menu that allow you to access the technical programming are passcode protected.

User menu

The following table briefly describes the menu structure. This paragraph focuses specifically on the settings available to the user.

Menu item 01-regulate fans is available only if the corresponding function has been activated (see technical settings).

level 1	*level 2*	*level 3*	*level 4*	*value*
02 - set clock				
	01 - day			day of week
	02 - hours			hour
	03 - minutes			minute
	04 - day			day of month
	05 - month			month
	06 - year			year
03 - set timer				
	01 - enable timer			
		01 - enable timer		on/off
	02 - day program			
		01 - daily timer		on/off
		02 - start day 1		time
		03 - stop day 1		time
		04 - start day 2		time
		05 - stop day 2		time
	03 - week program			
		01 - weekly time		on/off
		02 - start prog 1		time
		03 - stop prog 1		time
		04 - monday prog 1		on/off
		05 - tuesday prog 1		on/off
		06 - wednesday prog 1		on/off
		07 - thursday pog 1		on/off
		08 - friday prog 1		on/off
		09 - saturday prog 1		on/off

level 1	*level 2*	*level 3*	*level 4*	*VALUE*
		10 - sunday prog 1		on/off
		11 - start prog 2		time
		12 - stop prog 2		time
		13 - monday prog 2		on/off
		14 - tuesday prog 2		on/off
		15 - wednesday prog 2		on/off
		16 - thursday pog 2		on/off
		17 - friday prog 2		on/off
		18 - saturday prog 2		on/off
		19 - sunday prog 2		on/off
		20 - start prog 3		time
		21 - stop prog 3		time
		22 - monday prog 3		on/off
		23 - tuesday prog 3		on/off
		24 - wednesday prog 3		on/off
		25 - thursday pog 3		on/off
		26 - friday prog 3		on/off
		27 - saturday prog 3		on/off
		28 - sunday prog 3		on/off
		29 - start prog 2		time
		30 - stop prog 2		time
		31 - monday prog 2		on/off
		32 - tuesday prog 2		on/off
		33 - wednesday prog 2		on/off
		34 - thursday pog 2		on/off
		35 - friday prog 2		on/off
		36 - saturday prog 2		on/off
		37 - sunday prog 2		on/off
	04 - week-end program			
		01 - week-end timer		
		02 - start 1		
		03 - stop 1		
		04 - start 2		
		05 - stop 2		
04 - language select.				
	01 - Italian			set
	02 - French			set
	03 - English			set

level 1	*level 2*	*level 3*	*level 4*	*value*
	04 - German			set
05 - stand-by mode				on/off
06 - buzzer				on/off
07 - stove status				-
08 - Techinical	***Access key***			
09 - Tipo Combust	***Pellet / nocciolino***			
10 - Abilita Combust.	***Access key***			
11-Imposta Fiamma				
	-Pellet			+5...-5
	-Chimney			+5...-5

Menu - set clock

Sets the current time and date. The circuit board comes equipped with a lithium battery that allows the internal clock to have an autonomy of over 3/5 years.

Menu - set timer

Submenu enable timer

It allows you to globally enable and disable all of the functions of the programmable thermostat.

Submenu daily program

It allows you to enable, disable and set the functions of the daily thermostat program.

It is possible to set two different functions delimited by set times as the following table demonstrates. In the table, OFF directs the clock to ignore the command:

selection	*meaning*	*possible values*
START 1	activation time	time - OFF
STOP 1	deactivation time	time - OFF
START 2	activation time	time - OFF
STOP 2	deactivation time	time - OFF

Submenu weekly program

It allows you to enable, disable and set the functions of the weekly thermostat program.

The weekly programmer has 4 independent programs and the weekly program is made up of a combination of these four single programs.

The weekly programmer can be activated or deactivated.

Furthermore, the clock will ignore the corresponding program when OFF is set in the time section.

Caution: carefully select the programming and avoid allowing the activation times and/or deactivation times to overlap on the same day in different programs.

PROGRAM 1			
menu level	*selection*	*meaning*	*possible values*
03_03_02	START PROG 1	activation time	time _ OFF
03_03_03	STOP PROG 1	deactivation time	time _ OFF
03_03_04	MONDAY PROG 1	day of reference	on/off
03_03_05	TUESDAY PROG 1		on/off
03_03_06	WEDNESDAY PROG 1		on/off
03_03_07	THURSDAY PROG 1		on/off
03_03_08	FRIDAY PROG 1		on/off
03_03_09	SATURDAY PROG 1		on/off
03_03_10	SUNDAY PROG 1		on/off

PROGRAM 2			
menu level	*selection*	*meaning*	*possible values*
03_03_11	START PROG 2	activation time	time _ OFF
03_03_12	STOP PROG 2	deactivation time	time _ OFF
03_03_13	MONDAY PROG 2	day of reference	on/off
03_03_14	TUESDAY PROG 2		on/off
03_03_15	WEDNESDAY PROG 2		on/off
03_03_16	THURSDAY PROG 2		on/off
03_03_17	FRIDAY PROG 2		on/off
03_03_18	SATURDAY PROG 2		on/off
03_03_19	SUNDAY PROG 2		on/off

Submenu program week-end

It allows you to enable, disable and set the functions of the programmable thermostat for the weekend (days 5 and 6, that is Saturday and Sunday).

SUGGESTION: in an attempt to avoid confusion and unwanted switch-on and switch-off stages, activate only one program at a time if you are unsure of exactly what is that you wish to obtain.

Deactivate the daily program if you wish to use the weekly program. Always keep the weekend program disabled if using the weekly program in programs 1, 2, 3 and 4.

Activate the weekend program only after deactivating the weekly program.

Menu language selection

It allows you to select the dialogue language among the list of available languages.

Menu stand-by mode

Activate the “STANDBY” mode which switches off the stove once the room temperature has exceeded the SET temperature for longer than the amount of time defined by Thecnical

- If on: Stove goes on Stand by when T ambient goes up.
- if Off: Stove goes only in MODULATION STATE . Never in Stand By.

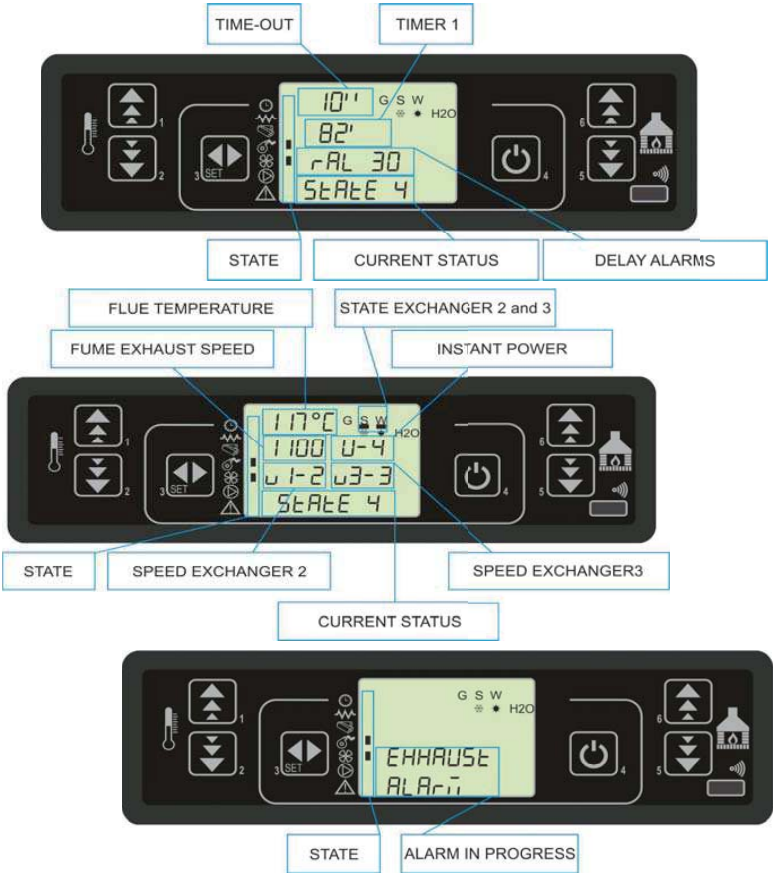
this parameter does not affect the external thermostat operation.
If opened it brings the stove in STAND BY

Menu alarm mode

When “OFF” disables the sound.

Menu stove status

Visualize the instant status of the stove reporting the status of the various devices connected to it. Several pages are available for viewing in order.



Menu - Tarature Tecnico

Avaiable only by assistance- Key Access

Menu - Abilita Combustibile

Can only be used by a qualified technician - under key - to activate the second fuel and the second setting in memory. To be used with the utmost care.
N.B. Once the second fuel has also been activated erroneously NECESSARILY PROGRAMMED If the second programming is not to be used but has been activated, consult the assistence.

Menu - Tipo Combustibile

Once the second fuel has been activated by the technician and the relative regulation is carried out, from this menu you can select which mapping to use. Please pay close attention to the selection and the brazier to use.

Menu - Set Flame (sub menu Pellet / Chimney)
By accessing in pellet type and chimney type, it allows the% variation of fuel drop and suction. The variation is 5% for each point. To be used carefully under the supervision of a technician

Ex. -2 corresponds to a negative variation of 10%

OPERATING STATUS

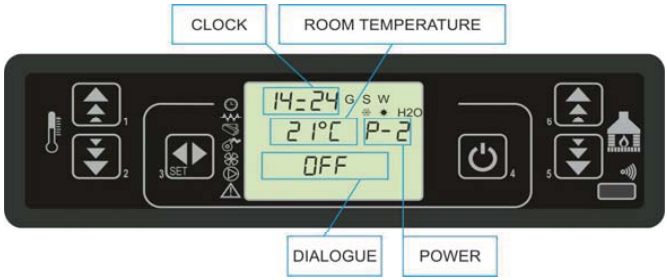
OFF

START UP

OPERATING MODE (USER)

Here, as follows, is a description of the normal operating of the control board that has been correctly installed in an air stove with regards to the functions available to the user. The indications shown below refer to the control board with the programmable thermostat option. In the paragraphs that follow the technical programming mode is analyzed.

Before lighting the stove the display is presented as in *figure*



Lighting the stove

To light the stove hold the P4 button for a few seconds. The lighting of the stove is signaled on the display as pictured in *figure*

Lighting phase

The stove carries out the lighting phases in a sequence according to the process defined by the settings that manage the levels and timing.

STATUS

LIGHTING FAILURE ALARM

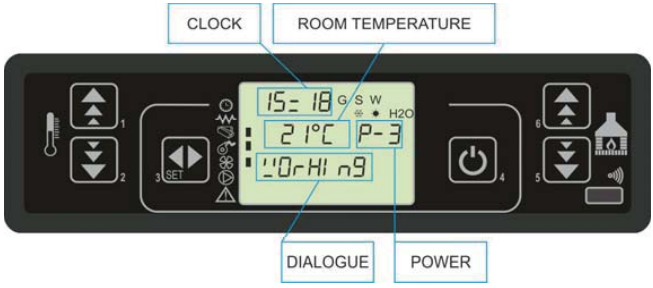
WORKING

ADJUSTING ROOM TEMPERATURE SET

When the temperature of the fumes is adequate, the stove goes into operation and subsequently the room fan will start.
Otherwise the stove will go into error.

Working mode

If the lighting phase is successful, the stove transitions to the working phase which represents the normal functioning mode.



Adjusting the room temperature setting

To adjust the room temperature setting, simply press the P1 and P2 buttons.
The display will indicate the current status of the SET temperature,

How to use the external thermostat/programmable thermostat

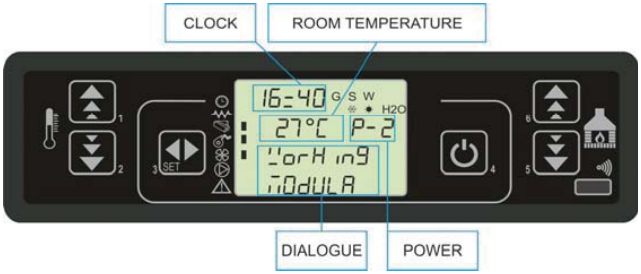
If you wish to use an external room thermostat, connect to the TERM clips (connetor CN7 pin 7-8).

The external thermostat always turns the stove off, regardless of the stand by setting.

The stove is enabled when the stove is switched on when the contact is closed

The room temperature reaches the SET temperature

When the room temperature reaches the set temperature, the emitted color power is automatically brought to a minimum



If the stand - by mode is activated, the stove switches off after about 5 minutes after reaching the set temperature.
The stove will restart when the stove temperature has dropped by about one degree (internal tolerance)
ex. The stove is set to 18, it stop after 5 minute when it reach this temperature, and it restart at 17°.

Cleaning the ashpan

During normal operating cycles the stove will carry out a cleaning cycle of the brazier with constant times and methods.

MODE

SHUT DOWN

OFF

REIGNITE

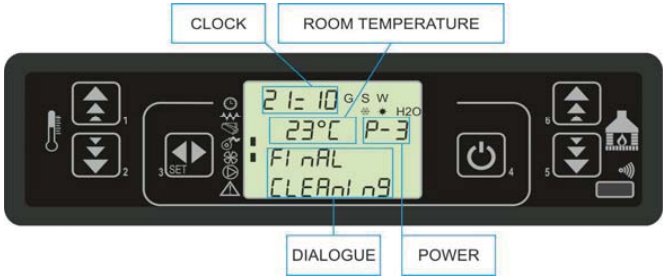
Switching off the stove

To switch off the stove simply press the P4 button for about 2 seconds.

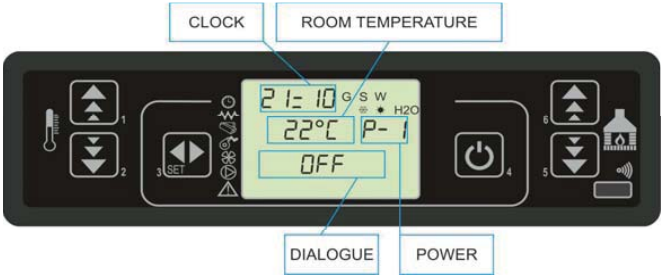
The auger is immediately stopped and the flue is brought to high speed.

The FINAL CLEANING phase is carried out.

The extractor will continue to operate until the stove has cooled down



Stove in off mode



Reigniting the stove

It won't be possible to reignite the stove until the flue temperature falls under the temperature indicated by technical setting and a safe amount of time has passed

WHAT HAPPENS IF...

The pellet does not light

In the case of lighting failure, the NO LIGHT alarm message will be visible as illustrated in *figure*

Press P4 to bring the stove back to standard condition.

There is a power outage (black out)

If there is a power outage, when the stove turns back on, i twill go into the FINAL CLEANING state and will wait for the flue temperature to drop to a temperature lower

After a power outage, based on the state in which the stove was before the black out, the following scenarios could take place:

previous state	*lenght of black out*	*new state*
off	any	off
lighting	< T	lighting
pellet load without preload	< T	pellet load
pellet load with prelaod	any	off
await fire	< T	await fire
working	< T	working
clean ashpan	< T	clean ashpan
off	< T	off

In all cases in which the duration of the black out is greater than T, the stove will shut down.

ALARMS

In the case of a functioning irregularity, the control board intervenes and signals the problem operating differently based on the type of alarm. The following alarms could sound:

Origin of the alarm	Display
Flue gas temperature probe	**ALARM SOND FUMI**
Flue gas over-temperature	**ALARM HOT TEMP**
Ignition failure	**ALARM NO FIRE**
Shut down during working mode	**ALARM NO FIRE**
Power supply failure	**Black Out**
Exhaust malfunction	**ALARM FAN FAIL**

Every alarm causes the stove to immediately shut down

State of alarm occurs after reaching **a timing** and it is possible to reset it by pressing the P4 button.

Flue gas temperature probe alarm

FLUE GAS TEMPERATURE PROBE

This alarm sounds when the flue gas temperature probe malfunctions or is disconnected. In such cases the stove will shut down.

Flue gas over-temperature alarm

FLUE GAS OVER-TEMPERATURE

This alarm sounds when the flue gas temperature probe measures a temperature that is higher . The display will portray the message illustrated in *figure*

In such case the stove will immediately shut down.

Ignition failure alarm

This alarm sounds when the lighting phase fails.

In such cases the stove will immediately begin to shut down.

Shut down during working mode alarm

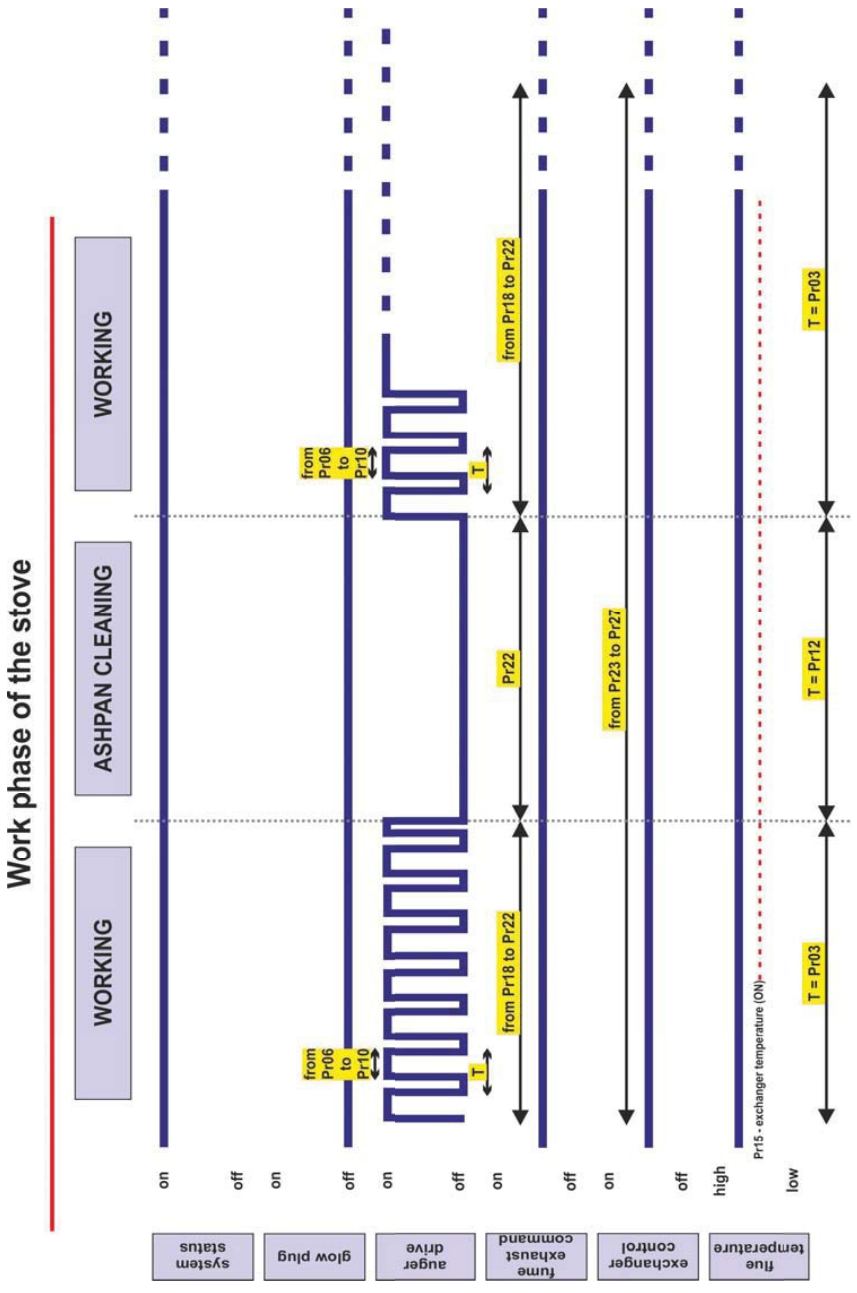
If the flame goes out during working mode and the flue temperature drops below the minimum working threshold the alarm sounds as illustrated in *figure*

In such cases the stove will immediately begin to shut down.

Exhaust malfunction alarm

If the fume exhaust malfunctions, the stove will stop and the message **ALARM FAN FAIL** will appear on the display as illustrated in the following figure.

The stove will immediately begin to shut down.


Work phase of the stove
WORKING
ASHPAN CLEANING
WORKING
system status
glow plug
auger drive
fume exhaust command
exchanger control
flue temperature
on
off
on
off
on
off
on
off
on
off
high
low
Pr15 - exchanger temperature (ON)
from Pr06 to Pr10
T
from Pr18 to Pr22
Pr22
from Pr23 to Pr27
T = Pr03
T = Pr12
T = Pr03

6.MAINTENANCE
6.1 ORDINARY MAINTENANCE

All maintenance operations must be carried out with the fire out and when the stove is cold. Furthermore, never use abrasive substances.
ATTENTION: FAILURE TO CLEAN YOUR STOVE SAFETY AND OPERATION.

1. Clean the brazier simply by lifting it from its seat; and empty it of ashes and any incrustations that could form paying particular attention to free the clogged holes. Before re-igniting the stove, check that the brazier is inserted correctly and that the hole corresponds to the spark plug.
2. Clean the glass with a soft cloth.
3. Check the ash drawer to see if it needs to be emptied.
The ash collection compartment must be emptied regularly, in order to prevent combustion residues from reaching the brazier support. Check that the ashes are very cold.
4. Clean the combustion chamber by removing all the ash that accumulates in the combustion chamber and in the compartment under the brazier.

5. Once a week or if there is a lot of residue, clean the baffles

Before re-igniting the stove, check that:
- the brazier is inserted correctly and that the hole corresponds to the spark plug.
- the pellet tank is full
- the doors are perfectly closed.

6.2 PERIODIC MAINTENANCE

To ensure correct operation of the stove, it is necessary to periodically clean the exchanger and the flue gas exhaust, in order to remove any deposits of ash or soot that could reduce the heat exchange. It is advisable to carry out these operations monthly, or in any case in relation to the hours of operation of the stove, and the amount of residue present.

CLEANING THE EXHAUST DUCT

Remove the cap of the T-fitting and clean the entire duct including the terminal, paying particular attention to cleaning bends
For the first few times, it is advisable to contact qualified personnel.

CLEANING THE TUBE BUNDLE
Extraordinary cleaning of the smoke chamber is essential for the correct functioning of the stove. The frequency of this operation depends on the type of pellet used and the frequency of use. It is recommended to carry out this cleaning 2-3 times a year.

In the Insert or Stella model: slide the insert all the way forward, remove the cap on the side protection (figure 19) then unscrew the underlying cap fixed with bolts (figure 19a), the side on which to intervene corresponds to that of the smoke extractor.

(figura 19)

(figura 19 a)

In the Otello model, disassemble the top cover (figure 20) and remove the majolicas, then unscrew the underlying cap fixed with bolts (figure 20a), the side on which to intervene corresponds to that of the smoke extractor (figure 20 b).

(figura 20)

(figura 20b)

Disassembling, therefore, these caps, it will be possible to access the tube facia (7 vertical tubes) you will have to use a brush or tube long enough to reach the entire length of the tubes, then remove any residues, sucking everything. After having carried out all the cleaning operations, reassemble the caps with the relative gaskets, if worn replace them.
However, for the first few times, it is recommended to have the complete cleaning carried out by a specialized technician.

Position of smoke outlet and inspection cap: flue outlet side N. of pipes in the tube bundle: 7

In the presence of adverse weather conditions, rain or cold temperatures, it is strongly recommended to clean the flue, paying particular attention to the inspection "T" present, in order to avoid bad combustion due to any deposits of water or debris.

After periods of inactivity, if fuel residues have accumulated inside the tank, it is necessary to completely empty the tank, and check that there are no residues that obstruct the normal operation of the auger.

It is also necessary to carry out a general check on the various components,

- Door seal: check periodically and call the technician if deteriorated;
- Aspirator: check correct operation and eliminate any residues, both on the fan and on the intake duct.
- Room fan and fume exhaust, periodically check their cleanliness and correct functioning.
- Check the operation of the explosion-proof valve.
These checks should be carried out by authorized personnel.

IT IS RECOMMENDED TO HAVE A GENERAL REVIEW BY AN AUTHORIZED TECHNICIAN ONCE A YEAR.

7. ANOMALIES

All repairs must be carried out by a specialized technician. Make sure before any intervention that the stove is switched off and disconnected from the electricity mains.

ANOMALY	CAUSE	REMEDIES
Pellets not fed into the combustion chamber	The pellet tank is empty	Fill the tank
	gearmotor faulty	Replace the gearmotor
	electronic ingboard malfuntionig	replace gearmotor
	coclea locked	Empty the tank and unlock the auger
	Dirty stove or flue	Clean the inside of the stove and the flue, if necessary contact assistance
The fire goes out or the stove stops automatically.	The pellet tank is empty	Fill the tank
	Intervention of the safety probe	Let the product cool down, reset the thermostat until the lock goes out and turn the appliance back on; if the problem persists, contact technical assistance.
	door open or seals worn	Close the door and replace the gaskets
	Poor pellets	Change the type of pellets
	Low intake of pellets	Request technical assistance
	Dirty combustion chamber	Clean the combustion chamber
	Obstructed drain	Clean the smoke duct
	Smoke extraction motor not working	Check operation and replace the motor if necessary.

ANOMALY	CAUSE	REMEDIES
Sudden shutdown after a few minutes from start	Ignition phase not completed	Restore the ignition phase
	electric blackout	restart
	blocked chimney	Clean the smoke duct
	poor fuel	Change the type of fuel
	lack of pellet	Fill the pellet tank if empty and check the motor-driven screw conveyor and the pellet feed channel
The pellets accumulate in the brazier, the glass of the door gets dirty and the flame is weak.	Insufficient combustion air.	Make sure that the air intake in the room is present and free. Clean the brazier and check that all the holes are clean. Carry out a general cleaning of the combustion chamber, exchanger and the smoke duct. Check the condition of the door seals.
	poor fuel	change ttype of fuel
	Smoke extraction motor faulty	Check operation and replace the motor if necessary.
the fumes motor does not work	electric blackout	Check the system and the protection fuse
	motor is broken	Check operation and replace the motor if necessary.
	faulty electronic board	replace electronic board
	control panel faulty	replace display

ANOMALY	CAUSE	REMEDIES
Failure to stop the air fan.	Faulty fan.	control or replace fan
	room probe is faulty	control or replace probe
	The product has not yet reached the shutdown temperature.	Attendere.
	faulty electronic board	Replace electronic board
The remote control does not work	Remote control battery low	replace battery
	remote control is faulty	replace remote control
After the ignition phase, the stove immediately goes into the "waiting for cooling" phase	External room thermostat discharged or set with low temperature	Set the temperature again and replace the batteries
	Room probe is faulty	Check probe operation and replace if necessary, check the set temp.
	termperature set is low	Increase set temperature
The sufa does not ignite or pass in "WORK"	electric black out	Check that the electrical outlet is plugged in and that the system is working
	Smoke probe in block	Check and replace the probe if necessary
	Fuse tripped following a fault	replace fuse
	Clogged exhaust or smoke duct	Clean the smoke outlet and / or the smoke duct.
	Badly positioned brazier	Check and reposition the brake correctly in its seat.
	electrical resistance fuelty	replace resistance
stove in “hot fumi”	stove or chamney dirty	clean the stove and the smoke outlet
	faulty probe or board	clean or replace probe or board check probe position

8. Paremeters Tab

PR01		PR34	
PR02		PR35	
PR03		PR36	
PR04		PR37	
PR05		PR38	
PR06		PR39	
PR07		PR40	
PR08		PR41	
PR09		PR42	
PR10		PR43	
PR11		PR44	
PR12		PR45	
PR13		PR46	
PR14		PR47	
PR15		PR48	
PR16		PR49	
PR17		PR50	
PR18		PR51	
PR19		PR52	
PR20		PR53	
PR21		PR54	
PR22		PR55	
PR23		PR56	
PR24		PR57	
PR25		PR58	
PR26		PR59	
PR27		PR60	
PR28		PR61	
PR29		PR62	
PR30		PR63	
PR31		PR64	
PR32		PR65	
PR33		PR66	

PR01		PR34	
PR02		PR35	
PR03		PR36	
PR04		PR37	
PR05		PR38	
PR06		PR39	
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PR22		PR55	
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PR24		PR57	
PR25		PR58	
PR26		PR59	
PR27		PR60	
PR28		PR61	
PR29		PR62	
PR30		PR63	
PR31		PR64	
PR32		PR65	
PR33		PR66	

IT IS ABSOLUTELY FORBIDDEN TO CHANGE THE REPORTED VALUES WITHOUT THE AID OF PASIAN AUTHORIZED TECHNICAL ASSISTANCE

CONDIZIONI DI GARANZIA

1. Pasian garantisce all'acquirente per 24 mesi le parti strutturali in acciaio e quelle non soggette ad usura a condizione che l'acquirente compili e conservi la fattura come prova di acquisto.
Tale garanzia è valida a patto che l'acquirente:
a) abbia installato l'apparecchio nel rispetto delle norme vigenti;
b) utilizzi in modo appropriato l'apparecchio;
c) notifichi tempestivamente eventuali difetti di fabbrica.
2. Sono esclusi dalla garanzia i pezzi soggetti ad usura, e cioè: VETRO CERAMICO, GUARNIZIONI, MANIGLIE, POMELLI, RIVESTIMENTI IN MAIOLICA, VERNICE SILICONICA, FUSIBILI DI SICUREZZA, GUARNIZIONI E PARTI INTERNE ALLA CAMERA DI COMBUSTIONE.
3. La garanzia non copre danni causati da:
a) un'errata installazione o un uso improprio della stufa e dei suoi componenti;
b) acqua o liquidi caduti o versti anche accidentalmente sui componenti elettrici o elettronici;
c) fulmini o sbalzi di corrente;
d) eccessivo surriscaldamento della stufa o utilizzo di combustibili non idonei;
e) deterioramento da agenti fisici o chimici;
f) trasporto o manomissione da personale non autorizzato.
4. PASIAN non si assume alcuna responsabilità per guasti su parti elettriche causate da un errato collegamento elettricoo per quelli in cui non è possibile accertatre il buon funzionamento dell'impianto elettrico e la corretta messa a terra al momento del guasto e per danni causati da montaggio di termostufe e collegamenti a canne fumarie non conformi a quanto indicato nel seguente libretto.
5. La garanzia consiste nella fornitura e sostituzione gratuita delle parti difettose o di quelle ritenute tali dal nostro Ufficio Tecnico. Le parti sostituite rimarranno in garanzia per il periodo decorrente sempre dalla data di acquisto.
6. La sostituzione di componenti con altri non originali fa decadere la garanzia.
7. Non è previsto nessun indennizzo per il periodo di inefficienza della stufa o termostufa in attesa di riparazione.
8. La garanzia è personale e non è cedibile a terzi.
9. Se durante il periodo di garanzia vengono riscontrati difetti o rotture, l'acquirente deve rivolgersi al rivenditore presso il quale ha effettuato l'acquisto, che provvederà a verificare l'eventuale difetto.
Se il difetto viene confermato dalla casa costruttrice, il ricambio verrà messo a disposizione del cliente gratuitamente. Per agevolare le operazioni di sostituzione vi preghiamo di fornire le segunti
informazioni al momento della richiesta di sostituzioe:
a) nome e indirizzo del rivenditore;
b) data di acquisto;
c) nome, indirizzo e recapito telefonico dell'acquirente;
d) nome, indirizzo e recapito telefoico dell'installatore;
e) data dell'installazione;
f) matricola e modello dell'apparecchio.
10. Tutte le spese di trasporto sono a carico del cliente acquirente, come il diritto di chiamata, i costi della manodopera, le spese di trasferta ed il chilometraggio tra la sede e il domicilio del cliente.
11. PASIAN presta garanzia esclusivamente alle condizioni succitate ed in nessun caso risponde dei danni diretti o indiretti causati dalle stufe (termostufe) a cose o a terzi.
12. La messa in funzione dell'apparechio può essere fatta dal Centro Tecnico Autorizzato o dal rivenditore; la garanzia avrà validità a partire dalla data riportata sullo scontrino fiscale o fattura.

NON SONO CONSIDERATI INTERVENTI IN GARANZIA: interventi per pulizia bracere, cassetto ceneri, stufe(termostufa); taratura (combustione, temperatura, orario accensione..) esclusa la prima accensione; interventi di manutenzione ordinaria; interventi per mancanza e/o caricamento combustibile e adeguamento nuovi parametri di combustione; interventi per difetti di funzionamento legati a mancanza di pulizia o errata manutenzione;interventi per riparazione/sostituzione di componenti elettrici danneggiati da sovratensioni o da cariche elettriche.

CEDOLINO DI GARANZIA (da compilare e conservare)

Modello e potenza (termo)stufa_____
Numero di matricola_____
Data di acquisto_____

Timbro e firma del rivenditore

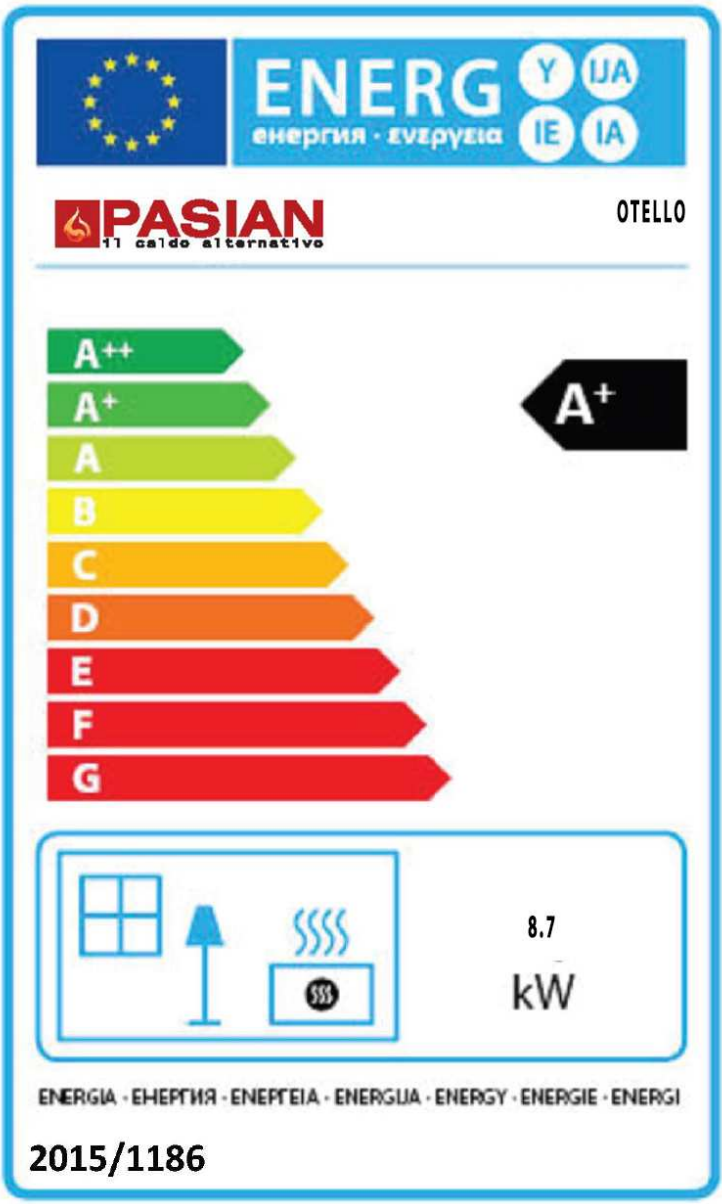
Il tecnico abilitato garantisce che l'installazione è stata effettuata a regola d'arte e che sono stati rispettati tutti regolamenti locali, inclusi quelli che fanno riferimento alle norme nazionali ed europee.Il CAT, dopo aver constatato che l'installazione è stata effettuata in accordo alle normative vigenti, certifica di aver effettuato la prima accensione verificando il regolare funzionamento della stufa. Il cliente dichiara che i lavori sono stati eseguiti a regola d'arte ed in accordo con le istruzioni del presente manuale d'uso e manutenzione; certifica che la macchina viene consegnata a soddisfazione propria e di aver preso visione delle indicazioni necessarie per effettuare il corretto uso e la corretta conduzione e manutenzione della stufa.

Firma del cliente

_____

Timbro e firma dell'installatore	Timbro e firma del tecnico prima accensione

CERTIFICAZIONE AMBIENTALE:
4 STELLE



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